

Windows 7 USB Driver Installation and TCP/IP Configuration Information

(2/23/2010 from updated Touchstone Modem User Guides – author Bob Schultz)

Installing USB Drivers on Windows 7

Follow these steps to install USB drivers on Windows 7.

Installing Touchstone USB Drivers on New Windows 7 Systems

When running Windows 7 in either 32-bit mode or 64-bit mode, simply connect your PC to the Touchstone Telephony Modem or Cable Modem. The Windows 7 Hardware Installation Wizard finds the correct USB driver and installs it for you.

Installing Touchstone USB Drivers on Systems Upgraded to Windows 7

Previous Windows Vista Systems

If your Touchstone Telephony Modem or Cable Modem was previously running on a Windows Vista system which was actually upgraded to Windows 7, i.e., a “Custom” or clean installation of Windows 7 was not performed, then you will need to remove the old Vista USB driver before installing the Windows 7 USB driver. See [Removing USB Drivers](#) for instructions.

Previous Windows XP (or older) Systems

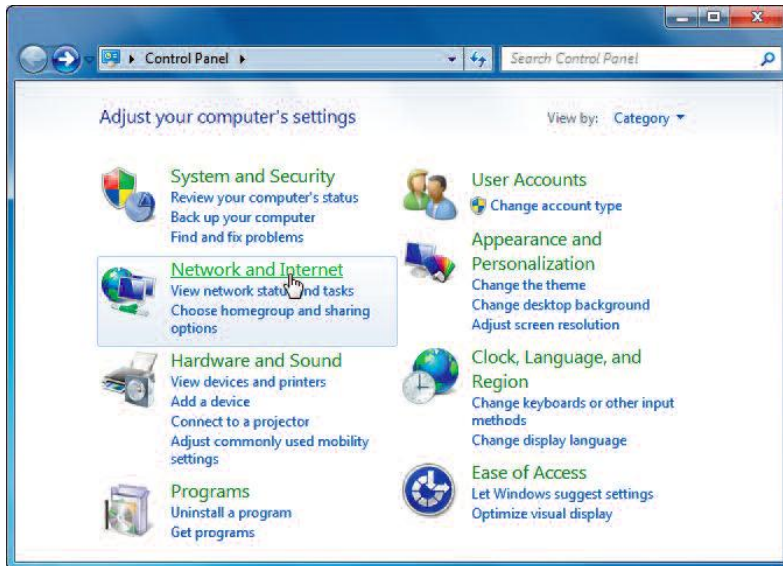
If your Touchstone Telephony Modem or Cable Modem was previously running on a Windows XP system, no special steps are required. The Windows XP to Windows 7 conversion is not an upgrade path, but rather requires a “Custom” or clean installation of Windows 7 which does not keep any of your files, programs, or settings. Proceed as if installing drivers on a new system.

Note: All Windows operating systems older than Windows XP also require a “Custom” or clean installation of Windows 7. Therefore, proceed as if installing drivers on a new system.

TCP/IP Configuration for Windows 7

Follow these steps to configure the Ethernet interface for use with Touchstone products.

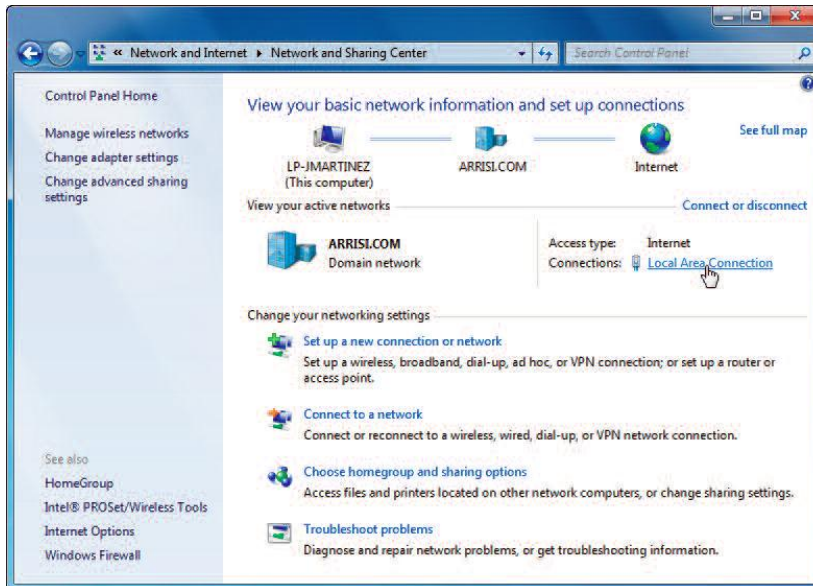
1 Open the Windows 7 Control Panel.



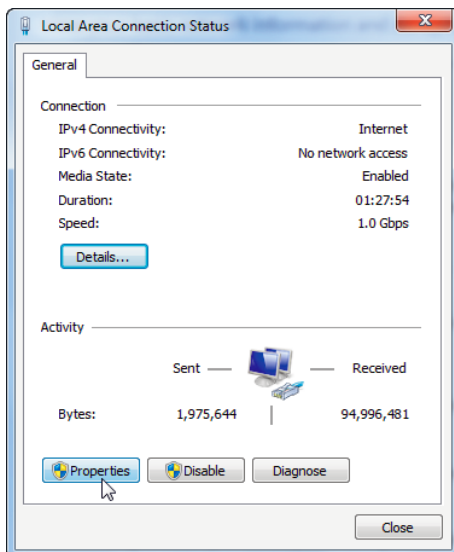
2 Click **Network and Internet**.



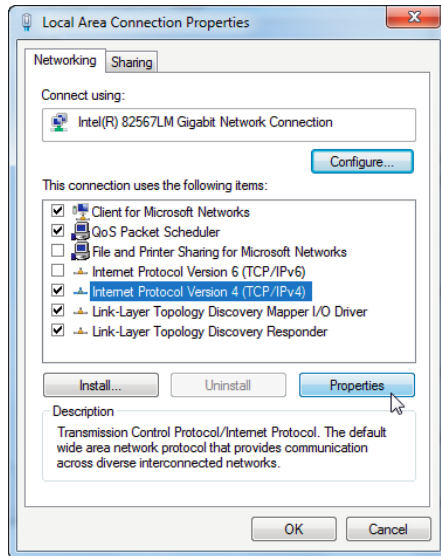
3 Click Network and Sharing Center.



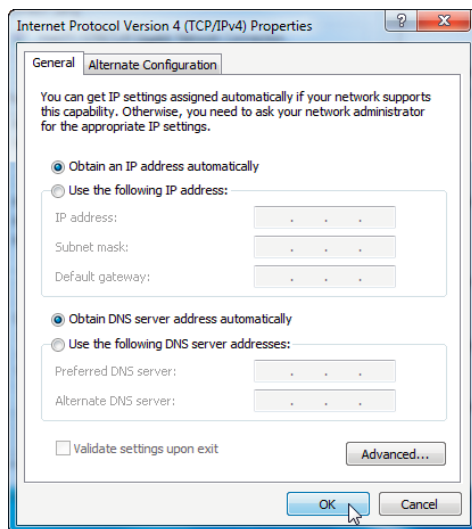
4 Click Local Area Connection to open the Status window.



5 Click **Properties** to open the Properties window.



6 Select **Internet Protocol Version 4 (TCP/IPv4)** and click **Properties**.



7 Select **Obtain an IP address automatically** and **Obtain DNS server address automatically**, unless instructed otherwise by your cable provider.

8 Click **OK** to close the Properties windows and then click **Close** to back out of the remaining setup screens.